



Horsham District Foodbank

How the foodbank works:

- Anyone can use the foodbank. You don't need to be referred, just call us for a voucher code.
- You can exchange the foodbank voucher number you have been given for food at any one of our food banks.
- Foodbank vouchers have a unique number which can only be used once, so you need a new code each time you need support with a food parcel.
- We expect you to use the foodbank voucher within 3 days of when we issue it to you.
- You are able to ask for a foodbank voucher on a fortnightly basis, meaning that we can assist you with food 2 weeks from when you redeemed your last voucher.

What you can expect:

- When you arrive at our foodbank, you will be asked for your foodbank voucher number and a few details so we can match your voucher code on our database.
- You will then be given a 'shopping list' based on the number of people in your household. The 'shopping list' has item categories and the number of items you can have from that category.
- Our foodbanks are like mini supermarkets so you can choose your favourites etc. but we ask that you stick to the quantities on the 'shopping list' to make sure we can support everyone needing help.

Alongside our food support, we have other services we can offer our clients. We have a team able to help you review your household budget, ensure you are receiving the correct benefits as well as advocacy support.